

September 10, 2018

Dear Peel District School Board families:

I'm writing to provide you with information about busing delays that may impact your family. At the start of every school year, it isn't unusual for schools to experience bus delays—some are short and others are significant, outside of the normal delays we see at the start of every school year.

Although minor delays may be unavoidable due to poor weather conditions, increased traffic, adjustment to new routes and/or bus driver absences, please be assured that Student Transportation of Peel Region (STOPR) is working closely with our affiliated bus companies to ensure that buses do their best to meet route schedules.

As you may be aware, in previous years, our bus service providers experienced a shortage in bus drivers, which resulted in significant delays throughout the school year. STOPR has been working with bus service providers to resolve this issue, including revised contracts to ensure a bus driver is assigned to every bus route. Extended delays may still occur when our service providers encounter driver resignations or sick days on short notice. Please note that all bus delays will be posted as soon as possible to the STOPR website at **www.businfo.stopr.ca**.

I understand the frustration caused by these delays, particularly as you try to plan your mornings and afternoons. Thank you for your patience as we continue to work with the bus companies to resolve these service issues.

Sincerely,



Jaspal Gill  
Associate Director, Operational Support Services

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Jaspal Gill